

Norfolk SEND

Partnership

(Special Educational
Needs and Disabilities)

**This leaflet explains who we are and
how we can help**



We offer information, advice and support to children, young people and parents/carers about special educational needs and disabilities (SEND). This includes health and social care where it is linked to education.

We are a free, dedicated, confidential and impartial service based in Norwich with volunteers across the county. Staff and volunteers are independently trained in SEND.

We have a Steering Group which includes parents and representatives from local voluntary groups, Children's Services, the Parent Carer Forum, schools, Education and Social Care, as well as Health. Together we plan the services we offer across Norfolk.

We can give you information on:

- ◆ The law on Special Educational Needs (SEN) and Disability, Health and Social Care where they link to education
- ◆ Local policy and practice
- ◆ Personal budgets and working together (personalisation)
- ◆ The Local Offer
- ◆ Education Health and Care Plans (EHCP) and Statements of SEN



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- ◆ Moving from a statement to a EHC plan or stages of education, this is called transition
 - ◆ Mediation and dispute resolution, Special Educational Needs and Disability Tribunal Service and complaints procedures

Advice about:

- ◆ Gathering, understanding and interpreting information and applying it to your own situation
- ◆ Signposting to other services for information, advice and support
- ◆ What to do when things go wrong
- ◆ How to get the best from a meeting

Support with:

- ◆ Preparing for and attending meetings
- ◆ Writing letters
- ◆ Understanding reports
- ◆ The EHC Plan process and annual reviews
- ◆ Admissions and Exclusions
- ◆ Post 16 provision
- ◆ Working in partnership with schools and the local authority to develop positive relationships



We also:

- ◆ Produce a newsletter each term
- ◆ Have information leaflets available on our website
- ◆ Ensure the views of children, young people and parent/carers are represented when influencing SEND policy and practice

Contact us:

Norfolk SEND Partnership

Information Advice and Support Service

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**If you would be interested in joining us as a
volunteer please ring for information**

Norfolk SEND Partnership is an
impartial and confidential service funded by

September 2016

 **Norfolk County Council**


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